As we have for more than a century, CPGR continues to support and empower some of this area’s most challenged individuals and families. 

We Strengthen the Community, One person, One Family at a Time.

We understand that to remain relevant, we must anticipate and adapt to an ever-changing environment, and be able to meet the needs of our core populations in our area. Our core values of Integrity, Trust, Achievement and Inclusion help guide our thoughts, strategy, and decision-making.

Over the past two years, we have continued to expand and enhance programs through our four service departments:

**Early Childhood & Youth Services** – Pre-Kindergarten education, after-school and high school equivalency programs, and youth employment and entrepreneurship.

**Family & Behavioral Services** – Emergency needs (food, clothing and shelter) for families, and substance abuse awareness and prevention for youth.

**Developmental Disability Services** – Educational and workforce development support for those with developmental challenges.

**Aging Services** – Recreation, socialization and service opportunities for older adults.

Collectively, we serve more than 9,000 diverse people through our array of programs and services, including 3,000 youth and 1,600 households. We remain a key voice, partner and advocate for social change and community empowerment.

We are engaged and participating in meaningful new efforts, such as the Rochester Monroe Anti-Poverty Initiative, which will address some of the region’s economic and employment challenges, and the Delivery System Reform Incentive Payment System (DSRIP)—New York State’s redesign of its Medicaid system.

Through these ongoing efforts, and continued collaboration with partners near and far, we intend to make this community one we can all be proud of. We appreciate all of those who’ve joined with us, and for those who will lock arms with us in the future. We can and will make positive change in Rochester NY, and we recognize that such results are needed now, more than ever. Please stay with us on this critical journey.

Sincerely,

Scott Hendler
Board Chair

Rodric Cox-Cooper
Chief Executive Officer
IN LIFE, THE ONLY CONSTANT IS CHANGE. What determines your success in life is how you adapt to change. 2016 marks the fifteenth anniversary of three proud and storied organizations; Lewis Street Center, Genesee Settlement House, and Eastside Community Center, coming together to serve the needs of our community. Through the years the names and faces have changed, but our commitment to meet those needs has remained resolute. As we continue to help families stabilize, our efforts evolve with increasing connections, capital and choice for all we serve.

A holistic approach to serving the community.

By offering a wide range of services at our three neighborhood centers, we are able to treat more symptoms of poverty effectively. Being a part of the neighborhoods we serve makes us a trusted community asset that offers core critical services to youth, families, individuals with developmental disabilities, and older adults. Our programs provide a roadmap to success for over 3,000 youth annually and Food and Basic Needs assistance to over 1,300 households in crisis each year. We provide:

- Universal Pre-Kindergarten
- Family Day Care Satellite Program
- After School Program
- Summer Camp
- Summer Youth Employment
- Youth Drug, Alcohol and Gambling Prevention
- Juvenile Justice Programs
- High School Equivalency & Vocational Training
- Medicaid Service Coordination
- Structured Programming for people with Developmental Disabilities
- Emergency Assistance and Case Management for Families in need
- Senior Center
- Foster Grandparent & Senior Companion Program

I have been with Community Place for 30 years. I started with Genesee Settlement House. They help me with so many things, teaching me so many things. Singing songs, going shopping, learning how to budget. Every new person I meet is great — they really help me grow.

Rosemary – Disability Services Program Participant
Meeting the needs of a changing neighborhood.

The needs of our city are not static and neither is the way that we respond to those needs. By their very nature, settlement houses must evolve to continue to meet changing needs. Over the past two years, The Community Place has continued to expand and enhance programs such as:

- Professional Mentoring – A key implementation partner for the pilot program of the Rochester Monroe Anti-Poverty Initiative.
- Balancing Incentive Program – Provides an opportunity for young people with disabilities to secure employment.
- Community Habilitation – Provides life skill education for community members with developmental disabilities.
- Expanded Pre-Kindergarten – Two new classrooms for three year olds.
- Extended Learning Time – Youth development and enrichment at School #22.
- Patient-Centered Outcomes Research Institute (PCORI) Grant – Studying the health of the elders in our community in partnership with the University of Wisconsin.

Community Place has been able to start my career with my first internship while I was at Nazareth College, and soon after a job with the Prevention program. CPGR helped me with food assistance, after school program, summer camp. I personally wouldn’t trade Community Place for any other agency. Community Place has become the second home for both me and my youngest daughter!

ERICA – CPGR PREVENTION STAFF MEMBER

Engaging with the larger community.

At times we extend beyond our normal programming scope and deliver services that any community member can enjoy. A strong family produces resilient children, and families are stronger when they live in a safe supportive neighborhood. We connect with our neighbors through:

- Season of Hope Community Thanksgiving Dinner – With community partners and volunteers we serve between 300 and 500 people annually.
- Season of Hope Holiday assistance program – sharing the kindness of our community with over 300 families.
- Community Place Annual Health Fair – An opportunity to engage with 400 community members annually and provide valuable health information.
- Candidate’s Night – Elected officials and hopefuls have the chance to speak and listen to the community directly.
- Election Polling locations – Each of our three neighborhood centers serves in this capacity.
Key Partnerships

New working relationships with other settlement houses and community organizations in Rochester are essential to support our mutual success and sustain our common neighborhood based delivery system. Together we continue to provide opportunities and to achieve outcomes that benefit Greater Rochester. That begins with fostering hope and recognizing the potential of everyone who comes through our door. We regularly team with other agencies and private sector companies to provide quality programming for our consumers. These partners include:

- 441 Ministries
- Action for a Better Community
- Anthony Jordan Health Center
- Catholic Family Center
- Dazzle School
- Foodlink
- Hillside Family of Agencies
- LINC Rochester
- Nazareth College
- Peace of Christ Parish
- Rochester Monroe Anti-Poverty Initiative
- Settlement Houses of Rochester Foundation
- SUNY-Geneseo
- United Way of Greater Rochester
- Urban League of Rochester

The work is hard. The hours are long. We are fortunate to have had many individuals and groups share their talents and treasure to make the difference in people’s lives. Now, more than ever, we need people and organizations to partner with us to make positive change. Everyone can play a role. Please consider becoming a part of our efforts at The Community Place of Greater Rochester.

What do I like best about Community Place Youth Programs? The peer interactions, the homework assistance, and the relationships with the staff. The kids are always glad to come.

Compiled from Anonymous Parent Survey
Ways to Help

From donations and gifts-in-kind to volunteer opportunities, there are many ways you or your organization can partner with The Community Place of Greater Rochester (CPGR) to make a difference.

To learn more:

- Call our Development Department at (585) 327-7200, ext. 103
- Take a tour at one of our three city-based sites:
  - 57 Central Park
  - 145 Parsells Avenue
  - 500 Carter Street
- Volunteer in a program or on a committee
- Assist with/Chair with an event — be a table captain — solicit auction items.
- Be an ambassador! Learn about CPGR and then share your knowledge with your network. www.communityplace.org

My favorite person is Rachel Mahar. Rachel is my favorite person because she got me through my 7th grade year when I felt as though it was impossible to complete.

Brianna — Prevention Services Program Participant
Making a Difference; Key Outcomes

AGING SERVICES
Senior Companion Program

- Frail Elder Maintain Independence in the home
  - 2015: 195, 205, 180, 190
  - 2016: 200, 180, 190

- Caregiver report decreased stress
  - 2015: 99%, 90%, 99%, 100%
  - 2016: 99%, 100%, 99%, 100%

- Seniors at high nutritional risk referred to additional services
  - 2015: 90,000, 92,000, 90,000, 92,000
  - 2016: 90,000, 92,000, 90,000, 92,000

DISABILITY SERVICES

- Respite Hours provided
  - 2015: 66,000, 64,077, 66,000, 66,851
  - 2016: 66,000, 64,077, 66,000, 66,851

- Provision of Coordination Services to meet valued outcomes
  - 2015: 168, 181, 180, 193
  - 2016: 168, 181, 180, 193

FAMILY SERVICES

- Reduce Hunger: Households with basic needs crisis resolved and steps identified to reduce crisis/(households)
  - 2015: 88%, 100%, 88%, 100%
  - 2016: 88%, 100%, 88%, 100%

- Increased knowledge and linkages to community resources

PREVENTION

- Counseling/Intervention Services utilize
  - 2015: 60%, 90.60%, 60%, 84.05%
  - 2016: 60%, 90.60%, 60%, 84.05%

YOUTH DEVELOPMENT

- Maintain/Improve social emotional competencies
  - 2015: 60%, 79%, 60%, 84%
  - 2016: 60%, 79%, 60%, 84%

- Percentage of Learning Center students with educational gains (WIA Benchmarks)
  - 2015: 53%, 91%, 53%, 88%
  - 2016: 53%, 91%, 53%, 88%

EARLY CHILDHOOD

- Dollars reimbursed to home care providers for serving healthy meals and snacks
  - 2015: $1,000,000, $889,310, $900,000, $954,736
  - 2016: $900,000, $889,310, $900,000, $954,736

- Universal Pre-Kindergarten
  - 2015: 100%, 100%, 100%
  - 2016: 100%, 100%, 100%
I grew up going to Camp Fisher at Genesee Settlement House and one thing that was true then is still true today — only the faces change — the need for our services continues and as a Settlement House, we need to stay involved in the neighborhoods and continue to connect and service our people.

DEBBIE — CPGR ADMINISTRATIVE STAFF
Donors

441 Ministries Inc.
A-One Carpet Cleaning
G.R. Abbott
Daniel Acevedo
Monique Adams
Aetna
Julia Allen
Katy Allen-Caballero
Alloya Corporate Federal Credit Union
Alstom Signaling Foundation
Carrie Andrews
Ann B. Swett Charitable Investor Fund
Anthony Jordan Health Center
AON Foundation
David Archer
Felice Armignacco
Kristin Auchter
Jennifer Babic
Baden Street Settlement
Deborah Baker
Barclay Damon
Ed Bardell
Bathtub Billy’s
Jeanette Batiste
George Belle-Isle
Mary Ann Benincasa
Scott Benjamin
Kyle Bennett
Aaron Bertram
Bessemer Trust
Hollis Biggs
Frank Billotti
Brent Jon Bish
Gail Blanchard
Isaac Bliss
Marilyn Bohrer
The Bonadio Group
Lisa Bradley
S. Leigh Bradley
William Bradley
Brockport Auxiliary Service Corp
Nathaniel Brown
Maudine Brown-Long
Brundage Foundation
Diane Burden
Andrew Burke
Burton & Charles August Family Foundation
Cabo Frio Jazz
Andrea Cain
John Cama
Adeline Campanaro
Deborah Campbell
Joy Campbell
Care Consultants of Rochester
Christopher Carey
Katherine J. Carey
Jun Carney
Carmen Carrucini
Salvador Casiano
Larissa Cater
Cheryl Catlin
CDS Monarch Inc.
Charles Settlement House
Barry Cherney
Kathryn Cherrington
Art Chipouras
Jason Christman
Eugene A. Cimino
Citizens for Joseph Robach
Migdalia Concepcion
Richard Constantino
David Cook
Margaret Coombes
Robin Kay Cortese
Tim Couser
Rodric Cox-Cooper
Marty Cranmer
Ann Cristo
David Cross
Liz Collicchio
Mariellen Cupini
Michael D’Acquisto
Frank D’Amico
James Dakins
Linda Davey
Sue Davin
Anne Denmark
Zetta Denno
John DeStephano
James Devries
Kali DeYoung
Joan Di Maira
Christopher Diehl
Tom Dipetro
Robert Dixie
Helen Dole
Jeff Doser
Dribbles Sports Bar & Pizzeria
Sheila Driscoll
Karen Drumm
Robert S. Dunn
Marilyn Duvall
Economy Paper Company Inc.
Jerry Emrich
Excelsus Health Plan, Inc.
Tawney Farmer
Michael Ferraro
Fidelis Care New York
Paul Figueroa
First Niagara Bank Foundation
First Niagara Risk Management
Five Star Bank
Linda Francis
Jon Fries
Frontier Abstract
Deborah Gagliano
Ralph Gagliano
Elva Garcia
Mary Ellen Gardone
Julia Garver
Tarlon Gibson
Raymond Thompson Gilman
Donald Ginsberg
Glover-Crask Charitable Trust
Brian Goetz
Garfield Grant
Michael Grasso
Green Family Foundation
Gay Greene
Teresa Greene
Su Grimes
James Grossman
Laura Habza
James Hagen
Thomas Haring
David Harnish
Harold Schwartz Memorial Child Welfare
Harter, Secrest & Emery LLP
Terry Hartmann
James Hawkins
Paul Hefner
Warren Heilbronner
Michael Heimberger
Theodore Heinrich
Laura Hendler
Scott Hendler
Sondra Hendler
Henrietta United Church of Christ
Hernandez Technologies, Inc.
Joan Hessenauer
Douglas Heywood
Mary Hilliger
April M. Hill
Paul Hohensee
Bridget Holdsworth
Michael Holvey
Home Care of Rochester
Roger Howlett
HR Works Inc.
iCIRCLE Services
Alan Illig
John Jaenike
Tracey Jagla
Eva Johnson
Thomas Johnson
Linda Josephs
Robin Juliano
Christopher Kausch
Robert Kellogg
Robert Keown
Christopher Kidder
Douglas King
Eugene Kinney
Klein Steel Service, Inc.
Paula Koerner
Elina Kokorotis
James Koller
Ellis Komenski
Nancy Korneliussen
Davis Kreiser
Lai Lam
Maria Lanni
Kathleen Lanning
Ross Lanzafame
Diane Larter
Emanuel Lazerson
Wayne LeChase
Leeds Metropolitan University
Joseph Leone
Constance Lester
Robert Levine
Katherine Lewis
Lifespan
Phyllis Lodato
Dennis Long
Helen Lopez
Kevin Loughran
Gerard Lynch
Mark Lynch
Kate Lyons
M & T Bank
M & T Charitable Foundation
Hope Madonia
Daniel Mahoney
Manning & Napier
Elizabeth Martin
Massie Family Fund
Rita Matthews
Timothy McGuinness
Bruce McLean
Anne McNelis
Michael Meleca
Tom Meleca
Ricardo Mendoza
Albert Merenda
Molly Mesko
Leon Metlay
Daniel Meyers
Josephine Miceli
Donna Mihalik
Millard Latimer & Son Funeral
Jonathan Miller
Susan Miller
Zachary Miller
Sarah Milner
Sid Mittra
Monroe School Transportation
Mary Moon

2016 ANNUAL REPORT

9
Howard Moore
Miriam Moore
Stephany Moore
Joan Moorhead
Gloria Morgan
Beth Mowry
Marty Moynihan
MVP Healthcare
Nathaniel Development Corp
National Human Resource Association
Nazareth College of Rochester
Ada Neary
Raymond Nelson
Helene Newman
Tracy Nichols
Lorraine Niger
Seth O’Neil
Brian and Mari O’Sullivan
Elizabeth Okoye
John Olsan
Susan Olszewski
Janice Olyslager
Marcia Opperman
Edith Ortiz
P.D. Oviatt Fund
James Papazissimos
Joanne Parr
Paychex Community Foundation, Inc.
Paychex Contribution Committee
Peace of Christ Parish
Dorothy R. Pecoraro
Pellittiere & Jonsson PLLC
Pepsi Bottling Group
Edith Perez
Lucia Perez-Sierra
Timothy Perrotta
Pervasive Solutions
Nancy Peterson
PHU Concepts
Rachael Pietrzykowski
Steve Pikuet
Elizabeth Pine
Karen Podsialdy
Postler & Jaekle Corp
Nivedita Prabhu
Project Urge, Inc.
Steven Radi
Gita Ramachandran
Ray Case Floors, Inc.
Richard & Jennifer Redding
Sue Redding
Edward Reich
Marc Reich
Edward Reif
Dennis Reppert
Dennis Richardson
Elizabeth Rickner
Mirva Rios
Rosanne Rivers
Roberts Communications Inc.
Rochester Area Community Foundation
Rochester Female Charitable Society
Rochester Gas and Electric
Rochester Police Locust Club, Inc.
Francisco Rodriguez
ROHM Services Inc.
Rohrbach Brewing Company
Jasmine Roman
Robert Rossi
Barb Rothfuss
Taurus Savant
Lori Sawchuck LaPier
Joyce Schmidt
John Schottmiller
Stephen Schultz
Anthony Sciolino
Scott Pudney
Nicole Seaman
Richard Sellwood
Nancy Shadd
Allan Shafer
Gretchen Shafer
Rita Sherman
Richard Shroyer
Wendy Sisson
Kevin Sizer
Jessica Slaybaugh
Lee Sloan
Fred Smith
Stephen Smith
Kathleen Snyder
Nancy Snyder
Alan Soanes
Elaine Spaul
St. Catherine’s Church
St. John Fisher College
Dawid Steenkamp
Summit Federal Credit Union
Tom Swartz
SWBR Architects & Engineers
Brandon Tandoi
Manh Tang
Marina Tharayil
The Carmax Foundation
The Woldorf Law Firm
Ronnie Thomas
Emily Torres
Triad Network Technologies, Inc.
Trillium Health
Becky Troutman
Dennis Trux
U.S. Security Associates, Inc.
United Way of Greater Rochester
Valarie Upson
Urban League of Rochester
Mario Urso
Don Vacanti
Mike Vadala
Elia Vazquez
Yohalys Vazquez
Carla Vick
Leslie Virgilio
Joseph Vorava
Jennifer Wallace
Linda Walsh
Rodney Washington
Mary Webb
Tisha Weech
Wegmans Food Markets, Inc.
Daniel Welch
Robert Wandler
Lydia West
Ernest Whirbeck
Brendan Wilson
Carmen Wiriagale
Stephen Wolf
Michael Wolford
Lori Wood
Woodforest National Bank
Jackie Zahora
Emily Zampatori
Karen Zandi

We have made every attempt to ensure the accuracy of this list; if we have made an error please accept our apology and call the Development Office at 585.327.7200 to adjust our records.
### The Community Place of Greater Rochester, Inc. and Subsidiaries

#### Consolidated Statement Functional Public Support, Revenue, and Expenses

For the Year Ended March 31, 2015 and 2016

<table>
<thead>
<tr>
<th></th>
<th>Program Revenue and Expenses</th>
<th>Management and General</th>
<th>Total at 3/31/2015</th>
<th>Program Revenue and Expenses</th>
<th>Management and General</th>
<th>Total at 3/31/2016</th>
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<tr>
<td><strong>2015</strong></td>
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<td>1,006,576</td>
<td>1,269,870</td>
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<td>Contributions</td>
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<td>United Way of Greater Rochester, Inc.</td>
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<td><strong>Total Revenue</strong></td>
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<td><strong>$241,550</strong></td>
<td><strong>$5,674,471</strong></td>
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<td><strong>$222,119</strong></td>
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<tr>
<td><strong>Operating Expenses:</strong></td>
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<tr>
<td>Salaries</td>
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<tr>
<td>Providers’ fees</td>
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<td>1,402,461</td>
<td>1,513,211</td>
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<tr>
<td>Employee benefits and payroll taxes</td>
<td>342,353</td>
<td>66,839</td>
<td>409,192</td>
<td>353,733</td>
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<td>Depreciation</td>
<td>303,810</td>
<td>86,519</td>
<td>390,329</td>
<td>293,087</td>
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<td>374,457</td>
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<td>Occupancy</td>
<td>184,722</td>
<td>40,772</td>
<td>225,494</td>
<td>162,141</td>
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<tr>
<td>Program Travel</td>
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<td>259,258</td>
<td>290,199</td>
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<tr>
<td>Travel and conferences</td>
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<td>11,684</td>
<td>59,976</td>
<td>39,722</td>
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<td>Specific assistance</td>
<td>106,818</td>
<td>631</td>
<td>107,449</td>
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<td>Fundraising expenses</td>
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<td>Professional fees and services</td>
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<td>299,776</td>
<td>283,122</td>
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<td>317,454</td>
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<td>Telephone</td>
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<td>107,396</td>
<td>83,305</td>
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<td>108,770</td>
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<td>Supplies</td>
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<td>95,509</td>
<td>99,275</td>
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<td>104,567</td>
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<tr>
<td>Food and beverage</td>
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<td>Postage and printing</td>
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<td>Minor equipment purchases</td>
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<td>10,683</td>
<td>31,813</td>
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<td>Interest</td>
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<td>4,945</td>
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<td>2,795</td>
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<tr>
<td>Dues and subscriptions</td>
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<td>4,036</td>
<td>3,116</td>
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<tr>
<td>Other</td>
<td>26,056</td>
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<td>52,558</td>
<td>12,323</td>
<td>23,870</td>
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<tr>
<td><strong>Total Operating Expenses</strong></td>
<td><strong>$5,138,805</strong></td>
<td><strong>$675,034</strong></td>
<td><strong>$5,813,839</strong></td>
<td><strong>$5,278,896</strong></td>
<td><strong>$648,391</strong></td>
<td><strong>$5,927,287</strong></td>
</tr>
</tbody>
</table>

### Excess (Deficiency) of Public Support and Revenue Over Operating Expenses

- **2015:** $294,116 (433,484) ($139,368), $405,398 ($426,272), ($20,874)

Operating deficit due to depreciation expenses of $390,329 (2015) and $374,457 (2016) primarily related to one-time capital improvement in prior years.

### Revenue Fiscal Year 03/31/16

- Fundraising 1%
- Rent 2%
- Contributions 3%
- Service fees 3%
- Other 22%
- United Way 14%
- Government agencies 42%
- Food subsidy 16%
- Other 0%
STRENGTHENING COMMUNITY, ONE PERSON, ONE FAMILY AT A TIME.

Community Place of Greater Rochester has been serving the community for over 100 years with 15 years under the Community Place name. The agency has grown to provide a comprehensive set of services for all members of the families it supports. Making every dollar count, supporting hundreds of families in need, and delivering impressive outcomes, Community Place is an agency worthy of our continued support.

Rita Sherman – Past Board Chair, CPGR