The place TO BE.

The Community Place of Greater Rochester
2003-2004 Biennial Report
Since 1907, when the Association for Practical Housekeeping (APH) was first organized on Davis Street, the settlement house movement has helped hundreds of thousands of Rochester community members find the path to a better life.

The Community Place of Greater Rochester, Inc. (CPGR) is a modern-day embodiment of the settlement house traditions and objectives, but on a scale that was almost unimaginable when the APH was founded almost a century ago. And while our clients and facilities have changed over the years, CPGR’s basic philosophy has not – that every member of society deserves the best of society.

CPGR was formed in 2001 from the former Lewis Street Center, Genesee Settlement House and Eastside Community Center, three highly regarded organizations with deep roots in the Rochester community. By combining the strengths and service offerings of these three entities, CPGR is able to provide effective, efficient and high-quality developmental and social programs to Rochester area residents, primarily in the northeast sector of the city.

In the four years since its inception, CPGR has evolved into a multifaceted organization that proactively seeks best-in-class service provider partners to maximize our investment in individuals, families and neighborhoods. We continually collaborate with those partners to offer new and improved services and programs that we deliver in the neighborhoods where they are most needed. And while CPGR continues to grow in resources, staff and services, we will never stray from our goal of helping individuals and families one at a time.

That’s why, for our clients, employees and stakeholders, The Community Place of Greater Rochester is the place to be.
As an empowerment agency, the Community Place of Greater Rochester dispenses strength, not charity. We help people help themselves. Over the past two years, we have improved and added programs and services and solidified productive partnerships in order to help the members of our community obtain the best society has to offer. We have also added revenue-producing services that will help secure our future and that of our clients. Our successes have been numerous as can be seen in our enhanced capabilities and the renewed hope of those we serve.

The past two years have also brought their fair share of challenges, including a fire that destroyed one of our buildings in 2003. The outpouring of support we received from other organizations and community members after this heartbreaking event occurred, however, was inspiring. We strive to capture that same spirit and compassion to turn tragedy into triumph in the lives of those we help.

Our partnerships with local best-in-class private and public service providers, combined with our effective and efficient local service-delivery infrastructure, have helped us maintain and build a fiscally solid foundation despite a multitude of changes from federal, state and local government funders. During a time when many agencies have reduced budgets and staff, CPGR has been able to identify creative, new funding sources that support our mission and serve our community.

As long as there is a need in our community, we will address it. We thank our staff, partners and supporters for their continued hard work and dedication, and look forward to helping create a safe and caring community for our children and families.

Sherry Walker Cowart  
President and CEO

Ross P. Lanzafame  
President of the Board

We help people help themselves

<table>
<thead>
<tr>
<th>Individual Service Offerings</th>
<th>2003</th>
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<tr>
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*Market View Heights (MVH) organization collaborates with CPGR to offer services supported through the United Way.
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<th>Programs and Services</th>
<th>Parsells Avenue</th>
<th>Central Park</th>
<th>Carter Street</th>
<th>Other Sites*</th>
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<tr>
<td><strong>Early Childhood</strong></td>
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<td>Universal Pre-Kindergarten Program (UPK)</td>
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<td><strong>After School and Summer</strong></td>
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<td>School-Age After School</td>
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<td>Summer Camp/Recreation</td>
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<tr>
<td>Rochester After School Academy II (RASA II)</td>
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<tr>
<td>Supplemental Educational Services Program (SES)</td>
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<td>Family Support Services</td>
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<tr>
<td>Housing for Sustainability and Transition (HOST) Program</td>
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<td><strong>Senior Services</strong></td>
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<td>Senior Centers</td>
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<td>Foster Grandparents</td>
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<td>Senior Companions</td>
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<td><strong>Developmental Disabilities</strong></td>
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<td>Parenting Skills Development</td>
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<td>Supported Housing</td>
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<td>Training Programs for Parents and Guardians</td>
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<td>The Sky is the Limit</td>
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<td>Medicaid Service Coordination</td>
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<tr>
<td>Odyssey Transition Skills Program</td>
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<td>■</td>
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<tr>
<td><strong>Shared Services</strong></td>
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<tr>
<td>Transportation</td>
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<td>■</td>
<td>■</td>
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<tr>
<td>Administration</td>
<td>■</td>
<td>■</td>
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<tr>
<td>Facilities</td>
<td>■</td>
<td>■</td>
<td>■</td>
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</tr>
</tbody>
</table>

*Other Sites

A  Dr. Freddie Thomas High School
   Frederick Douglass Preparatory School

B  Monroe High School
   Franklin High School
   East High School
   Edison Vocational and Technical School
   Dr. Freddie Thomas High School
   Frederick Douglass Preparatory School
   Charter School of Science and Technology

C  Dr. Freddie Thomas High School

D  Rochester City School No. 36
   John Marshall High School
   Frederick Douglass Preparatory School
   East High School
   James Madison School of Excellence
   Jefferson High School
   Dr. Freddie Thomas High School

E  103 Parsells Avenue
    122 Parsells Avenue
    127 Parsells Avenue
    152 Parsells Avenue
    441 Parsells Avenue
    61 Davis Street
    64 Ontario Street

F  Cedarwood Towers

G  Rochester City School Nos. 1, 4, 5, 6, 7, 8, 9, 19, 20, 22, 23, 25, 29, 30, 33, 35, 36, 39, 44, 50
   Montessori School at Franklin
   The Family Learning Center
   Baden Street Child Development Services
   YMCA of Greater Rochester
   Oregon Leopold Child Care Center
   East Irondequoit Central School
   Holy Cross School
   Action for a Better Community Head Start

H  IBERO Centro de Oro
    ILS Hudson Day Center
    ILS North Park Center
    Monroe Community Hospital
    Park Place at St. Bernard’s
    Seniorirst
Highlights and Growth

Over the past two years, The Community Place of Greater Rochester (CPGR) has identified new challenges and hardships that keep many members of our community disadvantaged and impoverished, and has responded by formulating creative, effective programs to meet these ever-changing needs. Each of the following new programs and services shows our commitment to grow and adapt to better serve Rochester’s underprivileged residents, from infants and youth to families and seniors.

**Universal Pre-Kindergarten (UPK) Program**
Prepares four- and five-year-olds for life-long learning and growth. (Page 11)

**Supplemental Educational Services (SES) Program**
Gives students extra support to help them achieve academic success. (Page 13)

**Rochester After School Academy II (RASA II)**
Provides middle-schoolers at Dr. Freddie Thomas High School with social, emotional and academic support. (Page 13)

**Young Women of Excellence Program**
Exposes young women to career opportunities in fields that are traditionally male-dominated, and prepares them for entry and success in these fields.

**Odyssey Transition Skills Program**
Identifies youth struggling with developmental disabilities and helps them explore life options while providing transitional support services. (Page 17)

**Housing for Sustainability and Transition (HOST) Program**
Involves the purchase, renovation and rental of properties to increase community stability and prosperity while providing low-cost housing to community members. (Page 21)

**Upgrade of computer labs in Central Park and Parsells Avenue sites**
Provides clients with access to computers and guidance to help them navigate in our increasingly technological world.

Partnerships
CPGR places a high priority on finding best-in-class public and private service providers to help our clients. Since our days as three separate entities, we have developed many strong and fruitful partnerships, and we continue to form new collaborations to meet the changing needs of our clients and our community. Please note the Partnerships sidebar on each of our program pages. While these are far from exhaustive lists of our partners, they do provide insight into the diversity of organizations with which we partner to provide our clients with the best programs and services possible.

**Partnership Focus: The Rochester Step-Off Educational Foundation, Inc.**
Since 2004, CPGR and the Rochester Step-Off Educational Foundation (RSO) have worked together to provide quality programs and services to youth participating in RSO’s Step-Off program. The multifaceted educational program, which revolves around the African-American art of step, focuses on academic improvement, self-development, cultural enhancement, civic responsibility and physical conditioning.
I want to be helpful to those who have helped me.

Dorothy, 38
Family Services

Like most of us, Dorothy has encountered difficulties in her life. At The Community Place she received assistance with basic necessities during the rough times, as well as help in creating a plan to achieve self-sufficiency. She is now turning her life around, and has started helping others by volunteering at a local child care center.

Families – in whatever form they take – are the fundamental building blocks of any community.

Just as settlement houses at the turn of the century helped immigrant families integrate into American communities, The Community Place of Greater Rochester assists contemporary families that lack the educational and material resources necessary to break the cycle of poverty, crime and social injustice.

By focusing on setting realistic goals and mapping out practical ways to achieve them, CPGR helps hundreds of families help themselves each year. Our Family Support Services provide advocacy, case management, counseling and referral services, as well as employability and work-related training, home-management training, community health fairs, support groups and tax-preparation assistance.

For families facing short-term crisis situations, CPGR’s Family Emergency Services provide food, clothing, household items, rental assistance, bus tokens, prescriptions and other necessities until our neighbors can stand on their own again. Well-stocked food pantries are located at the Parsells Avenue and Central Park sites.
“I want TO BE an author and write famous books.”

Kiana, 5
Early Childhood

Young children receive the advantages they need to succeed in school from our early childhood services, which give them and their day-care providers the skills and tools necessary for positive growth and development.

At our Family Day Care Satellite, CPGR works collaboratively with several Family Childcare Satellite Network agencies to administer the Child and Adult Care Food Program (CACFP). CACFP reimburses day-care providers for nutritious meals and snacks served to children in their care. CPGR recruits, monitors and supports childcare providers to ensure their sites meet CACFP guideline compliance. Training classes are also offered to licensed day-care providers and to those who are interested in becoming licensed.

Our Universal Pre-Kindergarten (UPK) Program provides academic, social and emotional preparation to four- and five-year-olds, and works directly with parents to ensure success. CPGR’s UPK program is also one of the few pre-kindergarten programs in Rochester that provides transportation for the children.

Kiana was born prematurely, but you wouldn’t know it now. In CPGR’s Universal Pre-Kindergarten Program, Kiana is so engrossed in drawing and writing that she doesn’t want to put her pencil down. The program is helping her develop the basic skills she will need to become a good student (and a world-class novelist).
“I want TO BE the best, on the court and off.”

Carlos, 14
Youth Development

Teenagers are constantly confronted with pressures and demands from their peers and their environment. CPGR's Youth Development department works directly with dozens of organizations and area schools to help our community's young people directly face these challenges.

Two of our newest youth development programs are the **Rochester After School Academy II (RASA II)** and the **Supplemental Educational Services (SES) Program**. RASA II provides social, emotional, academic and recreational support for up to 60 eighth graders who attend Dr. Freddie Thomas High School, while the SES Program provides tutoring for up to 128 students who meet economic eligibility requirements and attend schools designated by New York State as being in need of services.

Young people from six area schools and their families are offered extensive **Case Management** services by CPGR. We also manage several area service collaboratives, coordinating and monitoring services provided by a wide range of agencies.
“I want TO BE in business and run my own store.”

Mark, 15
CPGR’s After School Programs are designed to give children the opportunity to learn and grow in a safe, friendly environment when they are not in school. Young people are offered homework assistance, reading clubs, workshops, self-esteem and leadership development activities and field trips.

Kids ages four to 15 can attend CPGR’s low-cost Summer Camp, which runs from June through August and provides field trips, outdoor activities such as swimming and hiking, arts and crafts, music activities and nutritious meals.

Youth can also participate in our Organized Sports programs that provide a structured environment for seasonal sports while strengthening the minds, bodies and spirits of participants. In addition to an academic enrichment component, parents are required to work closely with these young adults to maintain academic performance and to reinforce skills taught by the program.
“I want TO BE a nurse and help people.”

Jennifer, 15
By providing developmentally disabled individuals with the skills and tools they need to thrive, CPGR opens doors for these clients that would otherwise remain closed.

The Sky is the Limit program provides youth between the ages of five and 22 with recreational opportunities and activities that improve social skills. The Odyssey Transition Skills Program identifies youth in jeopardy of losing their day care or school placement and offers them transitional support and hand-on exploration of life options.

Our Training Programs for Parents and Guardians provide weekend respites, support groups and field trips to reduce social isolation of the developmentally disabled and their families. Our Supported Housing Program offers a network of support that helps those with developmental disabilities live independently.

CPGR’s Medicaid Service Coordination (MSC) provides for the development, implementation and monitoring of Individualized Service Plans for the developmentally disabled, as well as advocacy and referral services for each individual.
“I want to be a grandfather to all the little niños.”

Pedro, 77
Senior Services

Knowing that the needs of Spanish-speaking children in the city are not always met, Pedro and Ana Mejia volunteer in the Foster Grandparent Program – Pedro at School No. 22 and Ana at the IBERO Child Care Center. Although they have many grandchildren of their own, volunteering gives them plenty more children with whom they can share their love and support.

Our Senior Services department offers the elderly in our community new opportunities, new possibilities and new beginnings.

The Foster Grandparent Program gives elders the opportunity to help children from 36 area schools and childcare centers succeed by providing additional academic, social and emotional support.

The Senior Companion Program connects seniors with the frail elderly at three area adult day programs, two senior centers and more than 80 individual homes. Here, they can provide elders with a variety of services, such as meal preparation, respite and transportation, to promote independent living. All Foster Grandparents and Senior Companions must be 60 or older and meet income eligibility requirements.

Elders are offered nutritious meals, exercise programs, transportation, social activities and much more at our Senior Centers. Those who may be homebound or are in need of more individualized care also have access to CPGR’s caseworkers.
“I want to be able to live in my own place.”

Gwen, 50
HOST Program

A recovering alcoholic and drug user, Gwen has gone from jail to a halfway house to her own home. The Community Place apartment building where she lives is “a community within a community.” In addition to attending workshops on budgeting and financing at CPGR, Gwen is taking college courses and plans to graduate soon, with hopes of becoming a youth counselor.

To encourage stabilization and prosperity in the community, it is important to provide safe, affordable housing to those who need it. The Housing for Sustainability and Transition (HOST) Program, one of The Community Place of Greater Rochester’s newest programs, does just that.

An extension of our Family Services department, the HOST Program involves the purchase and renovation of neglected buildings in our service area. After the buildings are repaired, CPGR rents them to residents at a low cost. This investment in our community’s infrastructure helps minimize transience and fosters community stability.

Currently, six buildings are part of the program – four houses, an apartment building with 13 residential units, and one dual-purpose building with six residential units and two commercial storefronts.

To reduce the unfair treatment that individuals often encounter with predatory lending services, CPGR also offers low-cost furniture upholstery and refurbishing through a partnership with a neighborhood business.

Because the health of a community also relies on its economic growth, CPGR plans to expand the HOST Program to include a small business incubator program.
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<th>TEMPORARILY RESTRICTED</th>
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<td>(1,576,399)</td>
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<td><strong>Total public support and revenue</strong></td>
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| Operating Expenses |)
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<td>Program services:</td>
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<td>Family day care</td>
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<td><strong>Net Assets – beginning of year</strong></td>
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<tr>
<td><strong>Net Assets – end of year</strong></td>
<td><strong>$3,609,275</strong></td>
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The Community Place

Board of Directors
Ross P. Lanzafame, President
Andrew Burke, 1st Vice President
Teresa Greene, 2nd Vice President
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Bruce Rumbold, Treasurer
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Mark Winterstein

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Director, Human Resources
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Marketing and Communications

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Anne Denmark, Director,
Developmental Disabilities Services
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Patricia Mason, Director, Step-Off Program
Ellen McGuire, Director,
Early Childhood Services
Gregg Moultrie, Director,
Facilities and Transportation
Frank Rossi, Director,
Youth Development

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Ames-Amzalak Memorial Trust Fund
Brown & Hutchinson Attorneys
and Counselors at Law
Brundage Foundation
Catholic Family Center
Children's Institute
City of Rochester
Coordinated Care Services
Corporation for National and Community Services
Foodlink
Laborer's International Union
M&T Bank
Monroe County Department of Social Services
Monroe County Office for the Aging
New York State Child and Adult Care Food Program
New York State Education Department
New York State Medicaid
New York State Office for the Aging
New York State Office of Children
and Family Services

Facilities and Transportation
Provides daily maintenance and upkeep of the
facilities, buildings and grounds of all our sites.
The facilities staff is also responsible for new
construction and/or demolition. Transportation is
coordinated daily in connection with program needs.

New York State Office of Mental Hygiene
New York State Office of Mental
Retardation & Developmental Disabilities
P.O. Oviatt Fund
QUAD A
Rochester Area
Community Foundation
Rochester Children's Nursery
Rochester City School District
Rochester Housing Authority
Rochester Museum and Science Center
Rochester Resource Alliance
Rochester-Monroe County Youth Bureau
RochesterWorks!
State University of New York
TOPS Markets
UNCGF Foundation
United Way of Greater Rochester
Wegman’s
Wilmott Foundation
Woods, Oviatt, Gilman LLP
Strengthening Community, One Person, One Family at a Time

How To Help
There are many ways individuals and companies can help CPGR in its mission of strengthening our community. You can provide monetary, product or service donations; volunteer; or help us get the word out about CPGR and our mission.

Please call us at 585-288-0021 or visit www.communityplace.org for more information.

Thanks to the following companies for their generous support and assistance in producing our 2003-2004 biennial report:

Photography: Marten Czamanske Photography
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